

# Intelligent/cognitive Agents Applications for Pervasive Computing

Using COGNET Human Modeling Capabilities for Pervasive Applications

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# Goals of COGNET Research...

- ♦ Enable Cognitive Task Analysis of Human Problem-Solving in:
  - ♦ Real-Time Systems and Problems
  - ♦ Multi-Tasking Jobs and Environments
- ◆ Create Model that can:
  - ◆ Describe human information processing in both cognitive and behavioral terms
  - ♦ Generate predictions of future behavior
  - **♦ Explain its decisions**
- ♦ Driven by Application Concerns, such as in:
  - ♦ Simulations that predict (expert) human performance
  - ◆ Embedded models
  - ◆ Intelligent Assistants and Agents



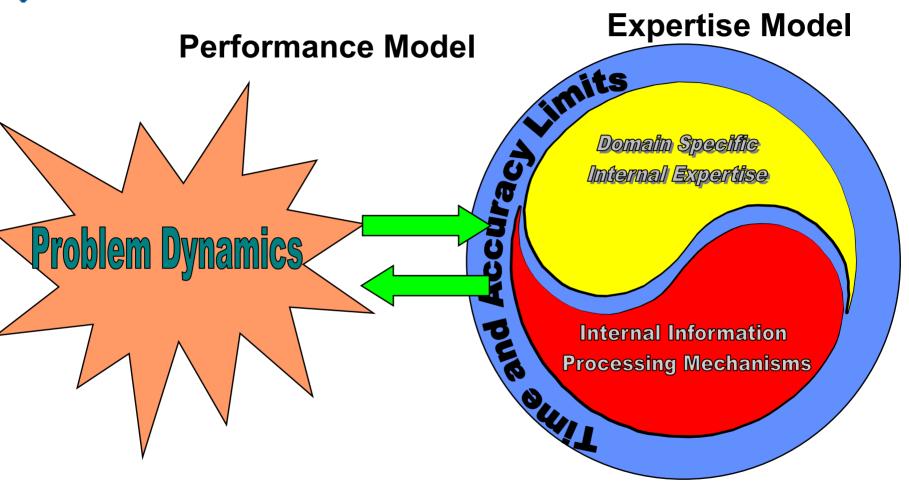
# **COGNET/iGEN™** Framework

- ◆ COGNET -- openly published, theory-based methodology to capture internal expertise
- **♦ CEL Description Language** 
  - ♦ Formalism for representing domain-specific expertise
- ◆ BATON -- underlying executable cognitive architecture
  - ♦ to emulate internal processing mechanisms
  - highly portable and embeddable
  - ◆ extendable
  - ♦ C++ and Python Bindings
  - ♦ incorporated into iGEN<sup>™</sup>
- iGEN<sup>™</sup> -- product that supports authoring, debugging, visualization and application of executable COGNET models





# What is a COGNET Model?



**Competence Model** 



# What does it consists of?

- ◆ Declarative knowledge -- how to think about the world
  - ♦ multi-panel blackboard, with semantic links
- ♦ Procedural knowledge chunks -- how to do things
  - ◆ compiled goal hierarchies
  - ◆ read and modify declarative blackboard
- ♦ Perceptual demons -- how to make sense of what you see & hear
  - ♦ self-activating encoding rules
- Action knowledge -- how to manipulate things
- ♦ Meta-Knowledge -- attention flow
  - Knowledge-applicability contexts (task triggers)
  - Situational priority
  - ◆ Metacognition





# What can you do with cognitive agents?

- ◆ Simulation
- ◆ Prototyping
- ◆ Training and Documentation
- ♦ Virtual Tutors
- ♦ Intelligent Human-Computer Interface and automation





# **Training/Tutoring**

### ◆ Training

- how can you predict what knowledge trainees need to perform the correct actions?
- ♦ how can you diagnose what knowledge is missing when trainee actions are incorrect?

#### ♦ Virtual Tutors

- what the user should do next?
- why should he/she do it?
- when should he/she do it?
- how should it be done?
- ♦ explanation across PC devices





# **Human-Computer Interfaces**

#### ♦ HCl's

- ♦ what information is needed at what times in the process?
- ♦ what interaction dynamics should be built into the interface?
- ♦ how can the HCl know what the user is doing?
- ♦ how can the HCl help the user perform work tasks?
- how does this differ for novices, experts? Different personalities?

### ♦ System Evolution Planning

- what knowledge of old systems can/should be transferred to new one?
- how can new system usage be engineered when there are no existing users?
- what are the cognitive requirements of the new system, given the problems experienced (and successes achieved) with the old?





# **Simulation**

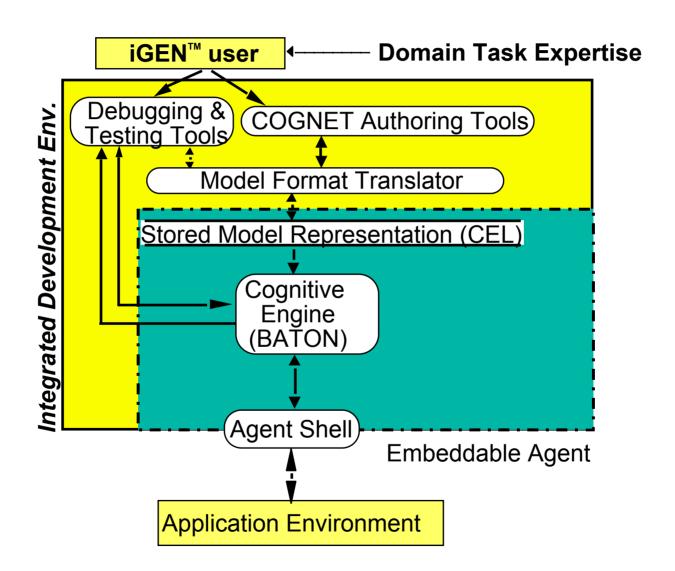
#### how can we get simulated entitites to behave realistically?

- ♦ Sensory/Motor abilities
- ♦ Performance Models / Micro-models
- **♦ Memory moderators**
- ♦ Metacognition / planning / failures
- ♦ Individual differences
- ◆ Representational scalability
- ♦ Learning





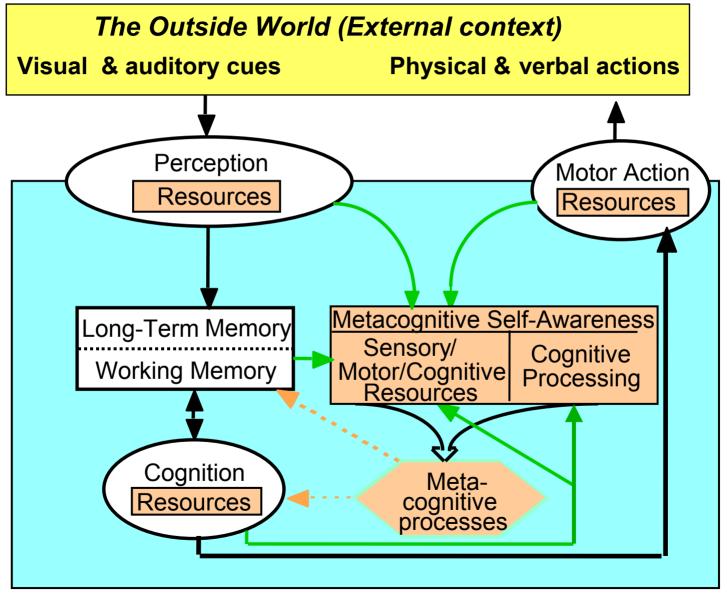
# The Development Workbench (iGEN)







# **BATON Architecture**







# **CGR: Cell Graphical Representation**

- ♦ Visual language
- ◆ Context driven editing
- ♦ Only correct syntax
- ◆ Configurable for specific domains





# **EXIST (NIST) + COGNET**

- ◆ Developed in the frame of the NIST Aroma Project
- ♦ NIST EXperimental Simulation Tool (EXiST)
  - ♦ Will help define use cases, requirements and measurements for Pervasive Computing
  - ♦ Simulator built around a real-time event engine
  - ◆ Uses measurements from experimentation to feed the simulation
  - Allows measurements to be combined to form more complex metrics
  - ♦ Will allow for the validification of conceptual models for pervasive computing such as NIST Layered Pervasive Computing (LPC) conceptual model
  - ♦ Modular Design
  - ◆ Developed in Python (simple development and integration of new modules in Python)





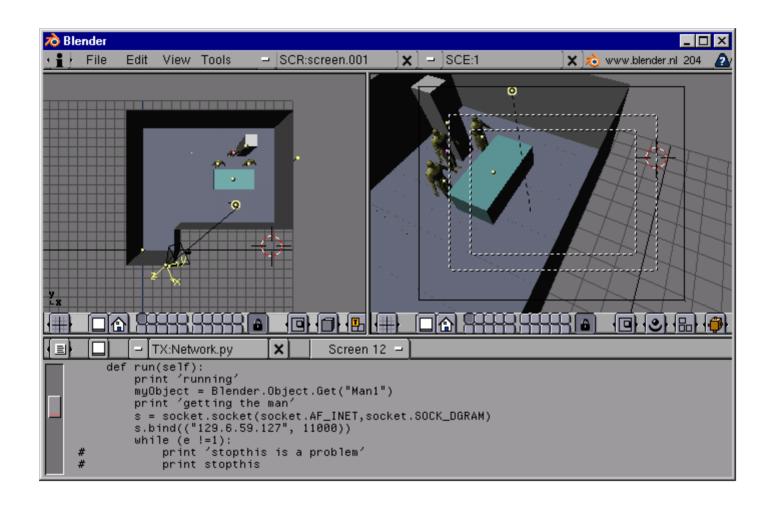
# **EXIST (NIST) + COGNET**

- ◆ Using Cognitive Agents in Pervasive Computing
  - ◆ to assess PC:
    - ◆ They can emulate the human interactions during simulations and therefore help building viable business models of technologies
  - ♦ to create smarter Smart Spaces:
    - ◆ Expert Systems can help users using a Pervasive Computing environment
    - And learn from their interactions





# **Embedding BATON**







# **Questions and Discussion**

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